

April 26, 1994

D.O.E.S., Inc.
519-C Deacon Blvd.
Winston-Salem, NC 27105

Dear Bill:

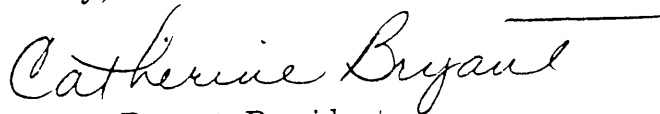
I'm writing this letter to thank you and your staff for the great job you did in custom programming the "Quality Model" for Catherine Bryant & Associates. You did a masterful job meeting our specifications on a highly technical program that is:

- Easy to learn
- User friendly
- Mouse driven
- Easily customizable

Our client, Sara Lee Corporation, has been very pleased with the reports that we have provided using the "Quality Model". We are currently talking with other companies about providing these same reports for their products.

Keep up the good work at D.O.E.S., Inc. We'll be sure and call you first if we have any custom programming needs in the future.
Thanks again.

Sincerely,



Catherine Bryant, President
Catherine Bryant & Associates, Inc.