



a division of Mars, Incorporated
800 High Street, Hackettstown, New Jersey 07840/Telephone 908 - 852-1000

1 October 1998

Bill Line
COMSYS, Inc
519 Deacon Blvd.
Winston-Salem, NC 27105

Dear Bill:

Just a little note to say how much we appreciated all the statistical experimental design work you have done for us. In particular:

- Using state of the art technology
- Meeting deadlines
- Maintaining accuracy
- Staying on budget
- Clearly presenting results

I would add that your desire to truly understand what we were trying to achieve greatly helped with our success. Not only have we been able to improve our products, we have increased our understanding of them at a fundamental level.

Sincerely

A handwritten signature in black ink, appearing to read 'Dennis L. Zak', is written over a circular stamp or mark.

Dennis L. Zak
Group Product Development Manager